Proejcted export of ITBPO sector

*358. SHRI VIJAY J. DARDA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware that according to the latest report of the NASSCOM-McKinsey, on the IT-BPO sector, the projected export may be around $75 Billion by 2010;

(b) the effort being made to impart latest training to our professionals to carry out BPO operations matching continuously upgraded skills around the world; and

(c) whether the BPO operators' performance is better than the voice operations and whether "voice" segment be so restructured and enabling circumstances created, for getting maximum BPO bussiness, both in 'operation' and "voice" disciplines?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN): (a) As per National Association of Software and Service Companies (NASSCOM) it is estimated that Indian IT-BPO exports should reach US$ 60 billion by 2010. However, the export and the domestic market together is estimated to be around US$75 billion.

(b) and (c) As per NASSCOM, IT& ITES companies are investing on training of their existing resources as well as fresh hires and most of the in-house BPO operations with reference to training is always upgraded and matches International standards. Such training for BPO operations is customised and includes cultural training, accent training, tone & pitch training.

University for PIOs

*359. SHRI B.J. PANDA: Will the Minister of OVERSEAS INDIAN AFFAIRS be pleased to state:

(a) whether it is proposed to set up a University for PIOs;

(b) if so, the details thereof;

(c) whether this University would run all the courses that are being organized by the foreign universities; and

(d) if so, the details thereof?

THE MINISTER OF OVERSEAS INDIAN AFFAIRS (SHRI VAYALAR RAVI): (a) to (d) A policy framework for setting up a NRI-PIO University at a suitable place in the country, ensuring flexibility in the choice of disciplines and courses offered, has been approved by the Government. The other salient features of the proposed University are as follows:

- The University will be set up by Overseas Indian Trusts or Societies with credibility and experience in the field of education under the overall supervision of the Ministry of Overseas Indian Affairs and will have the status of "Deemed University" de novo under Section 3 of the UGC Act.
- 50% seats will be earmarked for PIO/NRI students and 50% for resident Indian students. The existing Government policy on reservation will apply for the 50% reserved seats for resident Indian students.
- Full autonomy will be granted to the NRI/PIO University in curriculum design, appointment/selection of personnel, faculty, admission procedure, etc. The University will also enjoy full autonomy in financial matters & fees for NRI/PIO students, intake of PIO/NRI students, etc.
- The proposed NRI/PIO University will conform to the standards set by the regulatory bodies like UGC, AICTE, MCI etc. as a minimum benchmark. However, the institution has the option to benchmark itself to the best international standards.
- The University will adhere to the norms and procedures of Medical Council of India, Dental Council of India, Indian Nursing Council and Pharmacy Council of India for setting up of Medical College/ Dental College/Pharmacy College/Nursing College under their respective Acts and Regulations.

Toll tax barriers on NHs

†*360. SHRI AJAY SINGH CHAUTALA: Will the Minister of SHIPPING, ROAD TANSPORT AND HIGHWAYS be pleased to state:

(a) the number of toll tax barriers installed by the National Highways Authority of India in the whole country, the details thereof, State-wise;

†Original notice of the question was received in Hindi.